

EDEN PARK 2PM TOURS

TERMS & CONDITIONS

Sporting Events

Eden Park is primarily a sporting venue. If an event is scheduled at the venue on a date that conflicts with your Tour, this event will take precedence over your booking. Whilst all effort will be made to accommodate your booking, Eden Park Trust are not liable for any costs or compensation for changes or amendments made to the booking.

Entry to the Stadium Tour

Eden Park is a working stadium and entry to the stadium for Tours is subject to the following conditions of entry.

1. Visitors may be unable to join a Tour if:
 - a. They are not in the required physical condition to comfortably complete the Tour which requires a reasonable level of fitness, mobility and includes a number of stair climbs.
 - b. They appear to be under the influence of alcohol, drugs or otherwise behave in a disorderly manner.
 - c. They are wearing inappropriate clothing and footwear including (bare feet, high heels, etc.).
 - d. They fail to comply with staff or security requests.

Please note that all decisions on access to the stadium are at the sole discretion of stadium staff

2. Once inside the stadium people on Tours must:
 - a. Comply with all instructions given by Eden Park representatives.
 - b. Not damage, tamper or interfere with any equipment, furniture fitting or fixture within the stadium. Anyone causing any damage will be liable for the cost of any damage.
 - c. Stay close to the Tour guide at all times.
 - d. Immediately follow all instructions given in the case of an emergency.
 - e. Not take photos, audio or audiovisual material that is to be on-sold or used in any commercial capacity.